



Airtime Share

TERMS AND CONDITIONS

1. All Hello Mobile and Cell C Prepaid and Cell C Top Up customers are eligible to use the service.
2. Customers are required to opt-in for the service via *147#.
3. Customers will be able to share and transfer airtime via *147#.
4. The party sending the airtime and the party receiving the airtime will both receive an SMS stating the amount of airtime that has been transferred and the sender's cellphone number.
5. Airtime transfer transactions will not be reversed once such transactions have been completed successfully.
6. Customers may only transfer the pre-defined rand value amounts available; i.e. R5, R10, R20 or R30.
7. Customers will only be able to share and transfer airtime in rand value from recharges performed and cannot transfer free and/or inclusive minutes, SMS, MMS or Data;
8. Customers may not transfer any free and/or bonus airtime given in competitions or incentives from Hello Mobile and or Cell C as part of a promotion or competition.
9. All active Hello Mobile and Cell C Prepaid and Cell C Top Up customers will be able to send and receive airtime from another active Hello Mobile and or Cell C Prepaid and Cell C Top Up customers.
10. Hello Mobile and Cell C Prepaid and Cell C Top Up customers will not be able to transfer airtime to Cell C contract customers.
11. The service is FREE; the rand value amount transferred will be deducted from the customer's available airtime balance.
12. Cell C Top Up customers may not transfer any of the inclusive benefits included in their package.
13. If the Cell C Top Up customer's SIM card is locked/blocked or the customer's account is suspended or deactivated, for any reason, the customer will not be able to complete any transfers.
14. The minimum transfer value is R5 (five rand) and the maximum transfer value is up to R1000 (one thousand rand) per day and R10 000 (ten thousand rand) per month.
15. Customers cannot use their Airtime Share credit to transfer airtime to another Hello Mobile or Cell C Prepaid or Cell C Top Up customer.
16. Customers can only send one request for airtime daily.



17. Hello Mobile and Cell C may amend, modify or otherwise change these terms and conditions in its sole and absolute discretion and the amended version will be displayed in the same media as these terms and conditions. Hello Mobile and Cell C will notify customers before they amend or otherwise changes the terms and conditions. By continuing to participate in and/or use the service, you agree and understand that you will be bound by the amended terms and conditions.
18. Hello Mobile and Cell C and any of its agents, directors, affiliates, members or employees shall not be responsible in any way for claims, loss or damages (either direct, indirect, consequential or otherwise), arising from customers' use of the service.
19. Hello Mobile and Cell C has the right to withdraw, or shorten the duration of the service in its sole discretion and absolute discretion and will notify customers if it chooses to do so. Customers will not have a claim against Cell C in this event.