



66c

TERMS AND CONDITIONS

It is important that you understand and agree to these terms and conditions for the 66c tariff plan ("the product").

All standard Terms and Conditions of Cell C and Cell C Service Provider and Telestream Communications (Pty) Ltd (Hello Mobile) apply to the product.

All prices and usage rates advertised include VAT, unless otherwise stated.
Standard RICA rules and processes apply.

The product is only available to Hello Mobile and Cell C Prepaid customers.
The rates indicated in the table below are fixed and apply at anytime of the day:

66c Tariff Plan

Billing increments	Per Second Billing
Voice Calls - Flat Rate to any Network, Anytime - Per Minute	
Hello Mobile to Hello Mobile or Cell C	R0,66
Hello Mobile to Other / Fixed	R0,66
Hello Mobile to Toll free numbers	R2,50
Messaging	
SMS/MMS local (per message)	R0,50
SMS international (per SMS)	R0,99
Data/MB	
Data (Out-of-bundle)	R2.00/MB
Data (In-Bundle)/MB	15c/MB - when a data bundle is purchased
International/Roaming Calls	
International calls	As per International calling rates



Call home for less

1. The R0.66 call rate is applicable to local calls across all local networks. Standard Hello Mobile rates apply to international calls, value added services and international roaming.
2. Customers must migrate to the product via *147# and selecting option 1, or by calling 141 and following the voice prompts.
3. The first migration of the month is FREE. Any subsequent migrations in the month will be charged at R5 per migration.
4. Customers on the product will be billed on a per second basis.
5. Customers on any other prepaid tariff plans or products that have any remaining SUPACHARGE bonuses and benefits on their account, will lose all bonuses and benefits upon migration to the product.
6. Customers on the product will not receive any SUPACHARGE or MegaBonus bonuses and benefits when recharging and will only the face value of the recharge voucher loaded.
7. If a customer's SIM card is lost, stolen or damaged, the customer can perform a SIM Swap using a normal Hello Mobile starter pack.
8. All bundles and airtime will be transferred to the new SIM Card when a SIM Swap is performed.
9. The product and any benefits can only be used for private and personal use and cannot be used for commercial purposes. The customer agrees that the product and/or benefits shall not be resold and/or used for purposes of least cost routing, SIM boxes, international bypass, payphones, WASP services or call centers. Failure to adhere to this condition shall be a breach of these product terms and conditions and Hello Mobile and Cell C shall have the right to immediately suspend the product and all benefits.
10. Hello Mobile and Cell C may amend, modify or otherwise change these terms and conditions in its sole and absolute discretion on notice to you and the amended version will be displayed in the same media as these terms and conditions. Hello



Mobile and Cell C will notify you before they amend or otherwise changes the terms and conditions. By continuing to participate in and/or purchase the product, you agree and understand that you will be bound by the amended terms and conditions.

11. Hello Mobile and Cell C and any of its agents, directors, affiliates, members or employees shall not be responsible in any way for claims, loss or damages (either direct, indirect, consequential or otherwise), arising from customers' use of the product.

12. Hello Mobile and Cell C has the right to withdraw the product, or shorten the duration of the promotion in its sole discretion and absolute discretion and will notify customers if it chooses to do so. Customers will not have a claim against Hello Mobile and Cell C in this event.